## ASSOCIATE GOVERNMENTAL PROGRAM ANALYST

## STATE OF CALIFORNIA **DEPARTMENT OF FINANCIAL INSTITUTIONS**

## DEPARTMENT PROMOTIONAL EXAMINATION

**SALARY RANGE:** \$4,400 - \$5,348 **FINAL FILING DATE: JANUARY 26, 2009** 

AN EQUAL OPPORTUNITY EMPLOYER TO ALL REGARDLESS OF RACE, COLOR, CREED, NATIONAL ORIGIN, ANCESTRY, SEX, MARITAL STATUS, DISABILITY, OR POLITICAL AFFILIATION, AGE OR SEXUAL ORIENTATION.

IT IS AN OBJECTIVE OF THE STATE OF CALIFORNIA TO ACHIEVE A DRUG-FREE STATE WORK PLACE. ANY APPLICANT FOR STATE EMPLOYMENT WILL BE EXPECTED TO BEHAVE IN ACCORDANCE WITH THIS OBJECTIVE SINCE USE OF ILLEGAL DRUGS IS INCONSISTENT WITH THE LAW OF THE STATE, THE RULES GOVERNING CIVIL SERVICE AND THE SPECIAL TRUST PLACED IN PUBLIC SERVANTS.

#### **WHO MAY APPLY**

This is a promotional examination for the Department of Financial Institutions (DFI). Applicants must be currently employed with DFI or have eligibility to compete in DFI's promotional examinations and have a permanent civil service appointment without a permanent break in service as of the final filing date.

#### **HOW TO APPLY**

Applications are available upon request and may be filed in person or by mail. Resumes alone will not be accepted. Applications (Form 678) must be POSTMARKED no later than the final filing date. Applications postmarked, personally delivered or received via interoffice mail after the final filing date will not be accepted for any reason. FAXED APPLICATIONS WILL NOT BE ACCEPTED. Submit applications to: DEPARTMENT OF FINANCIAL INSTITUTIONS OFFICE OF HUMAN RESOURCES 1810 13<sup>™</sup> STREET

SACRAMENTO, CA 95811

NOTE: Accepted applicants are required to bring either a photo identification card or two forms of signed identification to each phase of the examination.

#### **SPECIAL TESTING ARRANGEMENTS**

If you have a disability and need special testing arrangements, mark the appropriate box in Part 2 of the application. You will be contacted to make specific arrangements.

#### **REQUIREMENTS** FOR ADMITTANCE TO THE EXAMINATION

Applicants must meet the experience/education requirements by the final filing date. Your signature on your application indicates that you have read, understood and possess the qualifications required. Experience applicable to one of the following patterns may be combined on a proportional basis with experience applicable to the other patterns to meet the total experience requirements, provided that the combined qualifying experience totals at least 30 months. Education may not be used to reduce this 30-month limit.

#### **QUALIFICATIONS APPRAISAL**

It is anticipated that interview will be held in Sacramento during February/March 2009.

#### **MINIMUM QUALIFICATIONS**

State experience applied toward the "General Experience" pattern must include at least one year in a class at a level of responsibility equivalent to that of the promotional class.

Experience applicable to one of the following patterns may be combined on a promotional basis with experience applicable to the other patterns to meet the total experience requirements, provided that the combined qualifying experience totals at least 30 months.

Education may not be used to reduce this 30-month limit.

The following education is required when general experience is used to qualify at any level: equivalent to graduation from college. (Additional qualifying experience may be substituted for the required education on a year-for-year basis.)

## Either I

One year of experience performing the duties of a Staff Services Analyst, Range C.

## Or II

Three years of professional analytical experience performing duties in one or a combination of the following or closely related areas: budgeting, management analysis, personnel, planning, program evaluation, or policy analysis.

Promotional candidates who are within six months of satisfying the experience requirement for this class will be admitted to the examination, but they must fully meet the experience requirement before being eligible for appointment.

(One year of graduate work in public or business administration, industrial relations, psychology, law, political science or a related field may be substituted for six months of the required nonsupervisory

## THE POSITION

This is a full journey level. Incumbents are assigned to work on a broad range of governmental and managerial problems that may be interdisciplinary in nature. Incumbents conduct and/or review analytical studies and surveys; formulate procedures, policies, and program alternatives; make recommendations on a broad spectrum of administrative and program-related problems. Review and analyze proposed legislation and advise management on the impact or potential impact. May act as team leaders or coordinate the efforts of representatives of various governmental agencies on larger projects.

#### **EXAMINATION INFORMATION**

This examination will consist of a qualifications appraisal interview. In order to obtain a position on the eligible list, a minimum rating of 70% must be attained in the interview.

QUALIFICATIONS APPRAISAL INTERVIEW WEIGHTED 100%

## SEE REVERSE FOR ADDITIONAL INFORMATION

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JY35 - 5393

**FINAL FILING DATE: JANUARY 26, 2009** 

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#### SCOPE

In addition to evaluating the competitor's relative abilities as demonstrated by quality and breadth of experience, emphasis in the examining interview will be on measuring competitively, relative to job demands, each competitor's:

#### A. Knowledge of:

- 1. Principles, practices and trends of public and business administration, management and supportive staff services such as budgeting, personnel, and management analysis.
- Government functions and organization.
- 3. Methods and techniques of effective conference leadership.

## B. Ability to:

- 1. Reason logically and creatively and utilize a variety of analytical techniques to resolve complex governmental and managerial problems.
- 2. Develop and evaluate alternatives.
- 3. Analyze data and present ideas and information effectively both orally and in writing.
- Consult with and advise administrators or other interested parties on a wide variety of subjectmatter areas.
- 5. Gain and maintain the confidence and cooperation of those contacted during the course of work.
- 6. Coordinate the work of others, act as a team or conference leader.
- 7. Appear before the legislative and other committees.

## Special Note:

If conditions warrant, this examination may utilize an evaluation of each competitor's experience and education compared to a standard developed from this class specification. For this reason, it is especially important that each competitor take special care in filling out his or her application accurately and completely. List all experience relevant to the "Requirement for Admittance to the Examination" shown on this announcement, even if that experience goes beyond the seven-year limit printed on the application. Supplementary information will be accepted, but read the "Requirements for Admittance to the Examination" carefully to see what kind of information will be useful to the staff doing the evaluation.

# SPECIAL PERSONAL REQUIREMENTS

Demonstrated ability to act independently, open-mindedness, flexibility and tact.

# ELIGIBLE LIST INFORMATION

A departmental promotional eligible list will be established for the Department of Financial Institutions. This list will be abolished 12 months after it is established unless the needs of the service and conditions of the list warrant a change in this period.

#### VETERANS PREFERENCE

Veterans Preference Credit is not granted in promotional examinations.

#### **GENERAL INFORMATION**

<u>It is the candidate's responsibility</u> to contact the DFI Office of Human Resources at (916) 322-5966 three days prior to the written test date if s/he has not received his/her notice; or three weeks after the final filing date if there is no written test.

<u>If a candidate's notice of oral interview</u> or performance test fails to reach him/her prior to the day of the interview due to a verified postal error, s/he will be rescheduled upon written request.

<u>Applications are available</u> at State Personnel Board offices, local offices of the Employment Development Department, the Department noted on the bulletin or on the Internet at <a href="http://www.spb.ca.gov">http://www.spb.ca.gov</a>.

If you meet the requirements stated on the reverse, you may take this examination, which is competitive. Possession of the entrance requirements does not assure a place on the eligible list. Your performance in the examination described on the other side of this bulletin will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

The Department of Financial Institutions reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with the civil service law and rules and all competitors will be notified.

**Examination Locations**: When a written test is part of the examination, it will be given in such places in California as the number of candidates and conditions warrant as determined by the departmental testing office. Ordinarily, interviews are scheduled in Sacramento, San Francisco and Los Angeles. However, locations of interviews may be limited or extended as conditions warrant.

**<u>Eligible Lists</u>**: Eligible lists established by competitive examination, regardless of date, must be used in the following order: 1) subdivisional promotional, 2) departmental promotional, 3) multidepartmental promotional, 4) servicewide promotional, 5) departmental open, 6) open. When there are two lists of the same kind, the older must be used first. Eligible lists will expire from one to four years unless otherwise stated on this bulletin.

<u>Promotional Examinations Only</u>: Competition is limited to employees who have a permanent civil service appointment. Under certain circumstances, other employees may be allowed to compete under provisions of Rules 234, 235, and 235.2. State Personnel Board Rules 233, 234, 235, 235.2 and 237 contain provisions regarding civil service status and eligibility for promotional examinations. In addition, Government Code Sections 18990 and 18992 permit certain exempt employees employed by the Legislature or the Executive Branch to participate in civil service promotional exams. These codes and rules may be reviewed at departmental personnel offices or at the Information Counter of State Personnel Board offices.

<u>General Qualifications</u>: Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open exams investigation may be made of employment records and personal history--fingerprinting may be required.

Interview Scope: If an interview is conducted, in addition to the scope described on this bulletin, the panel will consider education, experience, personal development, personal traits, and fitness. In appraising experience, more weight will be given to the depth, breadth and recency of pertinent experience and evidence of the candidate's ability to accept and fulfill increasing responsibilities than to the length of his/her experience. Evaluation of a candidate's personal development will include consideration of his/her efforts toward self-development.

<u>High School Equivalence</u>: Equivalent to completion of the 12<sup>th</sup> grade may be demonstrated in any one of the following ways: 1) passing the General Educational Development (GED) Test; 2) completion of 12 semester units of college-level work; 3) certification from the State Department of Education, a local school board, or high school authorities that the candidate is considered to have education equivalent to graduation from high school; or 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

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Voice 1-800-735-2922